

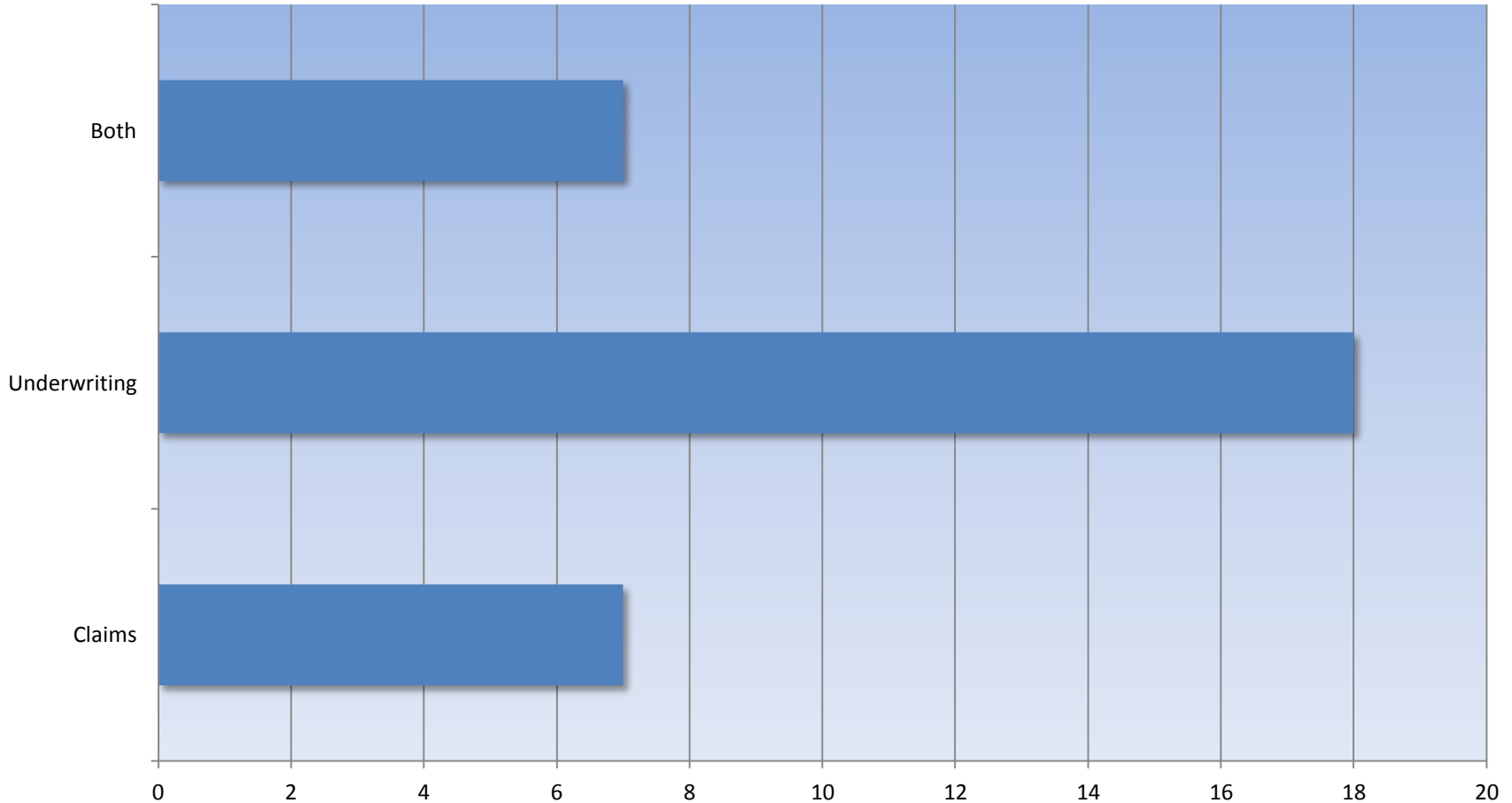


FOCUS

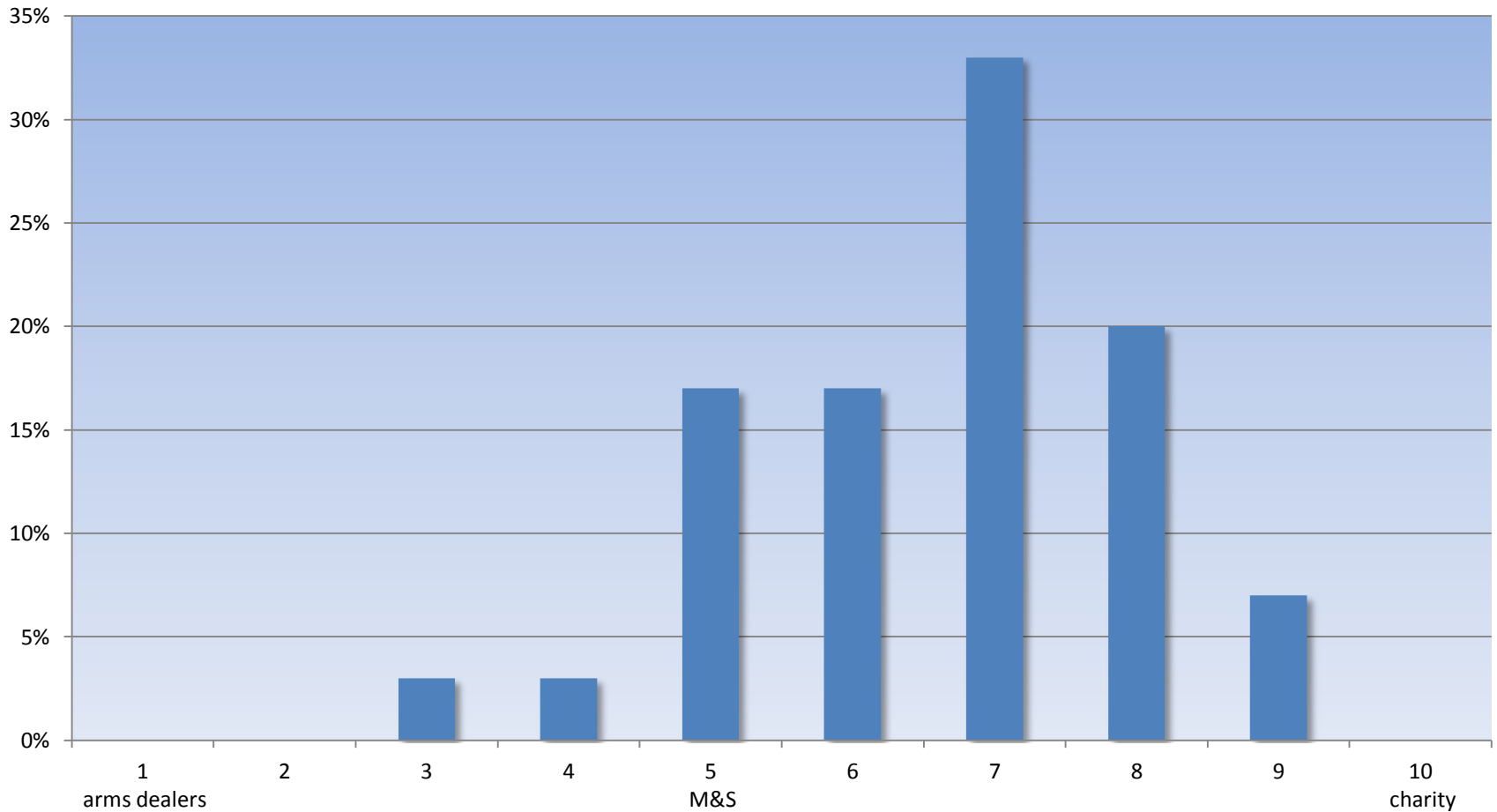
Forum Of Claims and Underwriting Scotland

Claims assessors and underwriters' survey

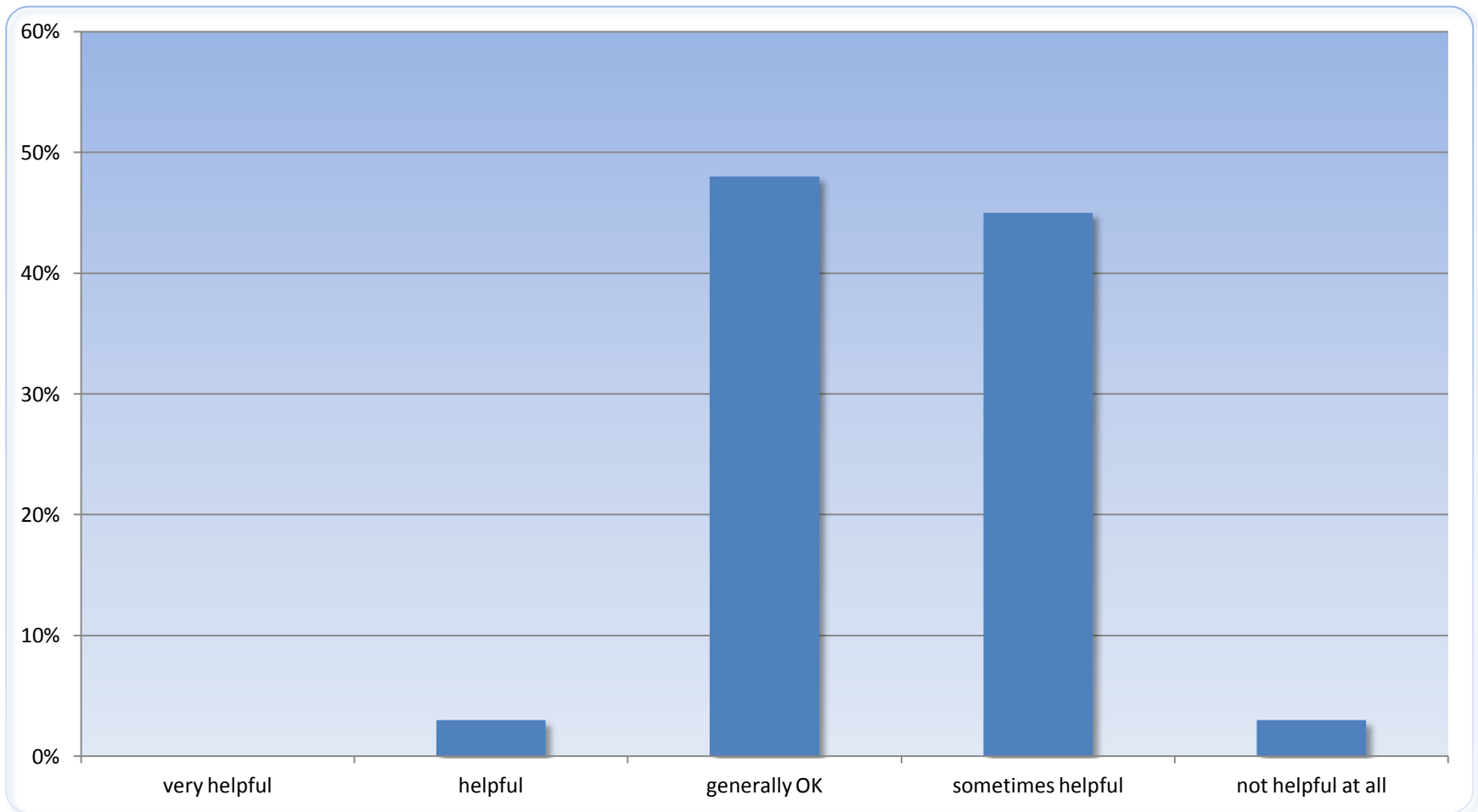
Claims or Underwriting background?



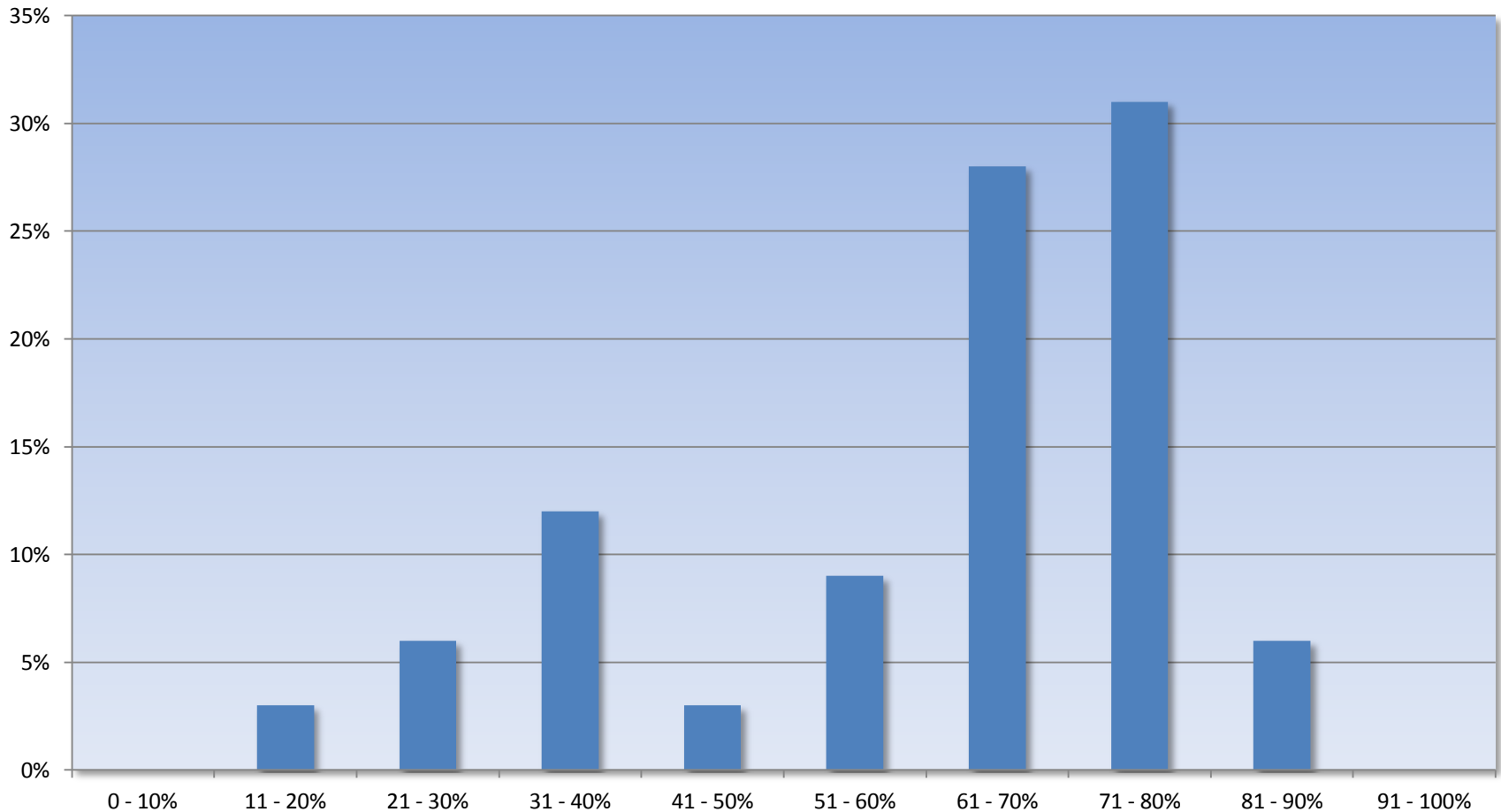
Please rate insurance companies on their value to society



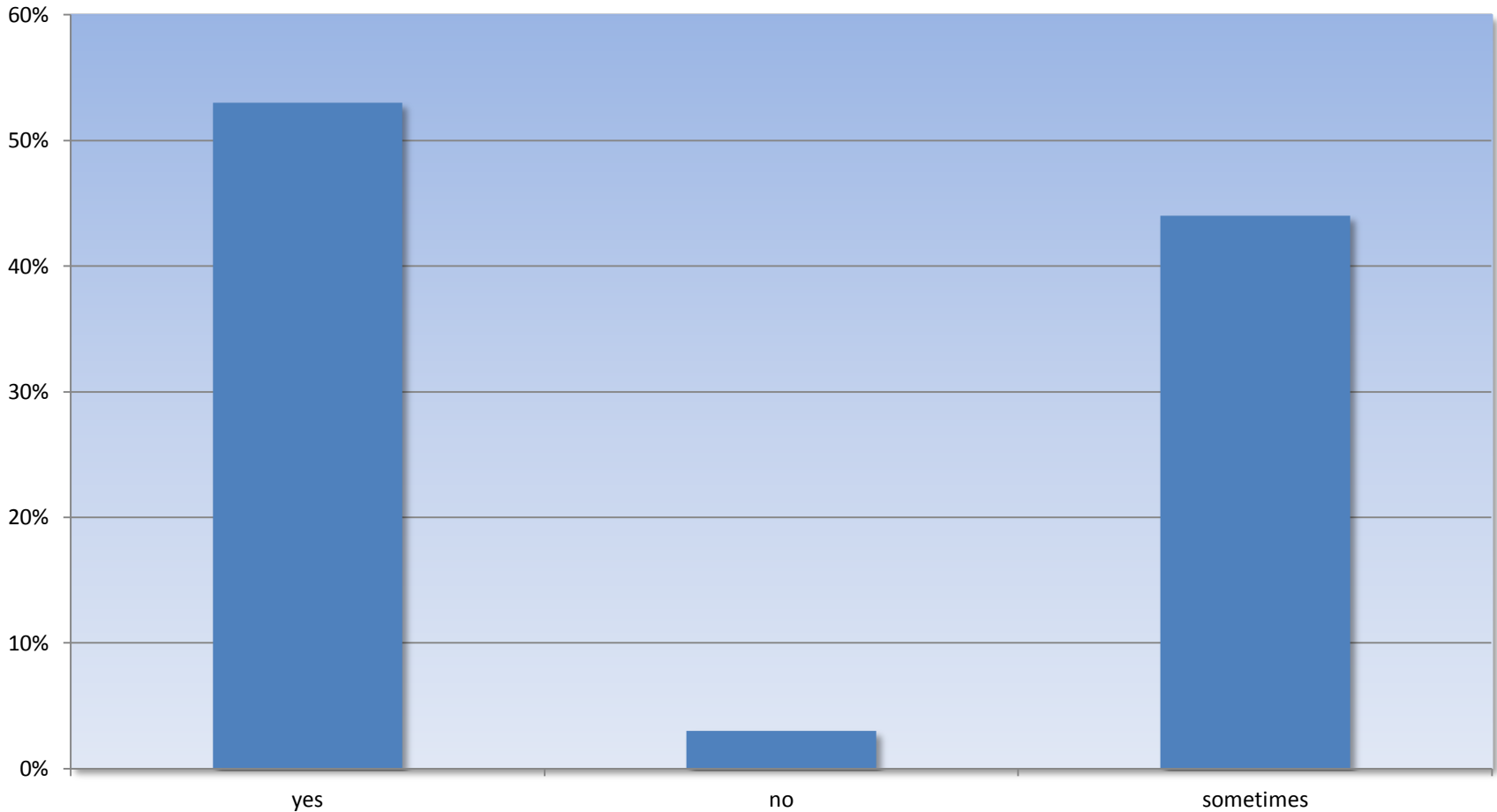
How helpful do you rate surgery staff when dealing with insurance companies?



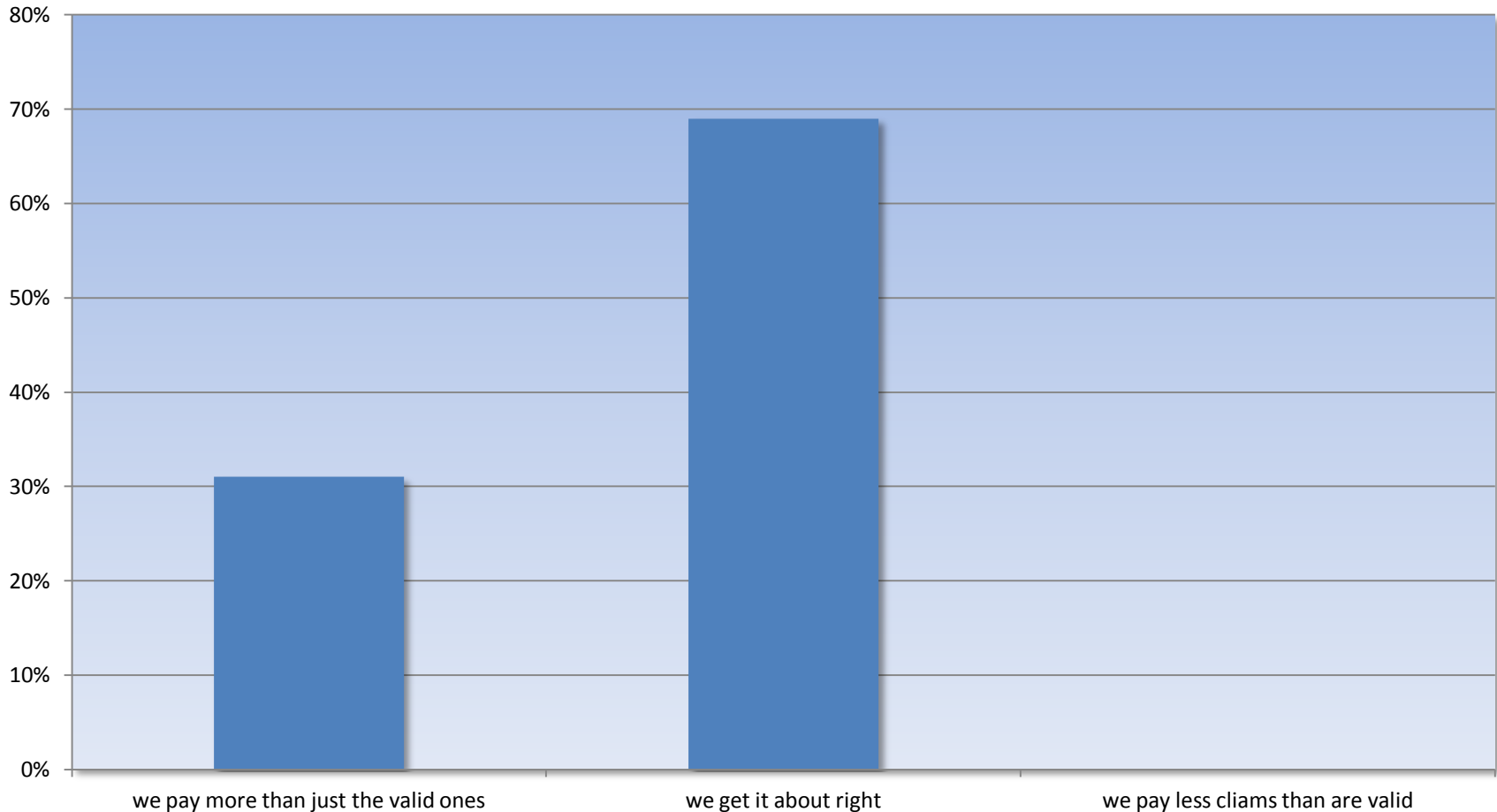
What % of customers do you believe underestimate their alcohol and tobacco consumption on application?



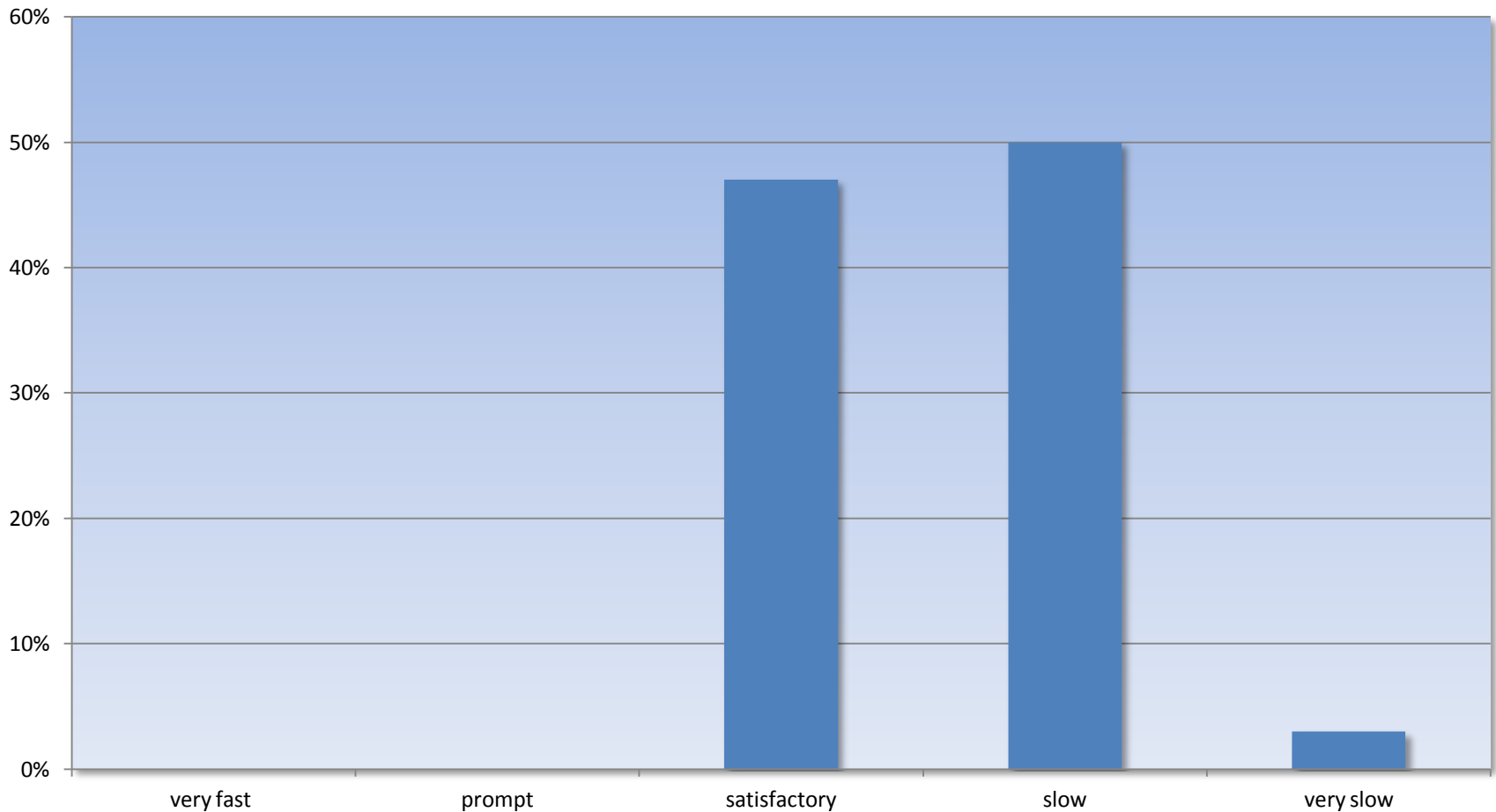
Do GPs regard insurance company requests as distractions from 'proper' work?



We're in the business of paying valid claims. Do you think...



How would you rate the speed at which GPs generally respond to information?



How useful is the information provided by GPs when assessing your cases?

